



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2645

Examiner: Allan Hoosain

"Express Mail" Mailing Label Number: EL996731587US

In Re: Igor Neyman et al.

Case: P3251

Serial No.: 08/928,861

Filed: 09/12/1997

Subject: Call Center Apparatus and Functionality in Telephony

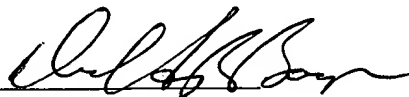
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

LETTER TO THE OFFICIAL DRAFTSPERSON

Submitted herewith are Eight (8) sheets of formal drawings for the above-referenced case with changes made to comply with the PTO-948 form sent with Paper #/Mail Date 11/19/1998 and the Examiner's requirements in Notice of Allowability mailed 08/17/2005. Applicant respectfully requests that the drawings be entered and matched with the case file for issue.

Respectfully Submitted,
Igor Neyman et al.

by 
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"Express Mail" Mailing Label Number: **EL996731587US**

Date of Deposit: **11/10/2005**

Ref: Case Docket No.: **P3251**

Application of: **Igor Neyman et al.**

Serial Number: **08/928,861**

Filing Date: **09/12/1997**

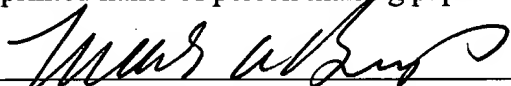
Title of Case: **Call Center Apparatus and Functionality in Telephony**

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner for Patents, Alexandria, VA 22313-1450.

1. Amendment under 35 C.F.R 1.312
2. Amendment transmittal.
3. Duplicate amendment transmittal.
4. Part B of issue fee transmittal.
5. 8 sheets of formal drawings.
6. Letter to the official draftsman.
7. Check for issue fees in the amount of \$1400.00.
8. Certificate of express mailing.
9. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing papers or fee)